

## 2938 – PowerLine

<b>POLICY STATEMENT</b>	The PowerLine is a statewide toll-free telephone number that provides healthcare referrals.
<b>HISTORY</b>	<p>The PowerLine is managed by Healthy Mothers, Healthy Babies Coalition of Georgia. It was established in 1984 as a means of directing pregnant women to prenatal services.</p> <p>PowerLine’s mission was expanded in 1989 via a contract with the Georgia Department of Human Services to assist women and children in accessing Medicaid providers and public health programs. PowerLine is funded by the Division of Public Health of the Georgia Department of Community Health.</p> <p>Today, PowerLine provides healthcare referrals to any Medicaid, PeachCare for Kids™ and uninsured Georgians.</p>
<b>BASIC CONSIDERATIONS</b>	<p>PowerLine can assist both English and Spanish speaking customers in gaining accesses to the following services:</p> <ul style="list-style-type: none"> <li>• Medicaid Doctors</li> <li>• Dental Referrals</li> <li>• Low-cost Prenatal Referrals</li> <li>• Low-cost healthcare resources for the uninsured</li> <li>• Women Infant and Children (WIC), and Children 1<sup>st</sup>.</li> <li>• Referrals to HIV testing</li> <li>• Referrals for Breastfeeding Questions</li> <li>• Other Public Health Programs</li> </ul> <p>The PowerLine maintains a database of Georgia’s Medicaid and PeachCare for Kids™ accepting providers. For those not eligible for Medicaid or PeachCare for Kids™, referrals are made to healthcare providers who offer low-cost or sliding scale fee services.</p>
<b>PROCEDURES</b>	<p>To access the PowerLine, call 1-800-822-2539 or, in the metro Atlanta area, 770-451-5501 from 8:00 AM to 6:00 PM, Monday through Friday.</p> <p>Clients may call for themselves, or the worker may call on their behalf.</p> <p>More information may be obtained at the following web site:</p> <p><a href="http://www.hmhbgga.org/index.php">http://www.hmhbgga.org/index.php</a></p>